

# **SPERANTZA INC.**



**MSTHOST.COM**

Price List

## PC Maintenance and Cleaning Services

### Basic Computer Troubleshooting

1. Problem identification
2. Virus Scan
3. Repair Recommendation
4. QA testing

Competitor Price	Our Price	You Save
\$69.95	\$39.95	\$30.00

### Computer Hookup:

1. Physically setup one PC or Mac computer system, including the computer plus monitor, keyboard, mouse and speakers
2. Configuration of your new computer to access your existing Internet account and one existing email account
3. Hookup a printer, external hard drive or other external device (device not included)
4. Install one software application of your choice (software not included)

Competitor Price	Our Price	You Save
\$149.99	\$59.95	\$90.00

### Computer Setup

1. Installation of antivirus and antispyware software with current definitions and application updates
2. Perform system updates and improve PC speed and performance, including startup and shutdown optimization, Windows updates, menu navigation improvement, quick launch and taskbar cleanup and program shortcut creation
3. Enable basic security functions, including antiphishing and pop-up blocking activation in Internet Explorer
4. Removal of unwanted programs and trialware
5. Creation of desired user accounts (if applicable)
6. Test and verify PC hardware and software functionality

Competitor Price	Our Price	You Save
\$69.99	\$39.95	\$30.00

### Computer Tune-Up

#### Option I

1. Optimize startup and shutdown, install Windows updates, improve menu navigation, cleanup quick launch and taskbar and create program shortcuts
2. Enable security functions including antiphishing and pop-up blocking activation in Internet Explorer
3. Removal of unwanted programs and trialware
4. Creation of desired user accounts (if applicable)
5. Test and verify PC hardware and software functionality
6. Diagnose performance problems and recommend the best options, cost will vary based on the options you choose

- 7. Remove dust from inside the computer including fans and components
- 8. Clean the PC case exterior

Competitor Price	Our Price	You Save
\$69.95	\$39.95	\$30.00

Option II

- 1. Optimize startup and shutdown, install Windows updates, improve menu navigation, cleanup quick launch and taskbar and create program shortcuts
- 2. Enable security functions including antiphishing and pop-up blocking activation in Internet Explorer
- 3. Test and verify PC hardware and software functionality
- 4. Diagnose performance problems and recommend the best options, cost will vary based on the options you choose

Competitor Price	Our Price	You Save
\$29.95	\$19.95	\$10.00

Option III

In some cases Windows needs to be reinstalled

Competitor Price	Our Price	You Save
\$99.95	\$59.95	\$40.00

E-Mail Setup

- 1. Connection of one existing and active email account to a computer or mobile phone
- 2. Must have all necessary passwords available
- 3. Working high speed internet connection required
- 4. Troubleshooting for an existing email account
- 5. Includes repair, configuration and update the e-mail client

Competitor Price	Our Price	You Save
\$49.99	\$19.95	\$30.00

**Hardware Installation:**

Option I

- 1. Installation of an internal PC component, such as a RAM memory, System fan or both.
- 2. Installation of any included software that is necessary for functionality on one computer
- 3. Configuration of the PC component for applicable use

Competitor Price	Our Price	You Save
\$29.95	\$19.95	\$10.00

Option II

1. Installation of an internal or external PC component, such as a Hard Drive, Media Drive or Power Supply. Each is billed individually.
2. Installation of any included software that is necessary for functionality on one computer
3. Configuration of the PC component for applicable use

Competitor Price	Our Price	You Save
\$39.95	\$19.95	\$20.00

Option III

1. Installation of an internal PC component, such as a Motherboard or Processor.
2. Installation of any included software that is necessary for functionality on one computer
3. Configuration of the PC component for applicable use

Competitor Price	Our Price	You Save
\$59.95	\$49.95	Minimum of \$10.00
\$129.99		

Printer Installation

1. Setup and configuration of your new local printer
2. Answer any questions you have about printer features and functions

Competitor Price	Our Price	You Save
\$49.95	\$49.95	Minimum of \$10.00
\$129.99		

Printer Troubleshooting

1. Troubleshoot your local, network or wireless printer setup
2. Answer any questions you have about printer features and functions
3. Resolution of your printer issue to get it printing properly again

Competitor Price	Our Price	You Save
\$69.95	\$29.95	Minimum of \$40.00
\$129.99		

Software Install & Setup

1. Determine computer compatibility for the install or repair and configure 1 software title
2. Performance of necessary software updates
3. Creation of desktop, start menu and quick launch bar access shortcuts
4. Software NOT included

Competitor Price	Our Price	You Save
\$29.99	\$19.95	\$10.00
\$129.99		

### Technology Consultation

1. Visit your location to design a lifestyle solution with you
2. Review your current devices
3. Recommendation for integration options, upgrades and purchases

Competitor Price	Our Price	You Save
\$99.99	\$69.95	\$30.04

### PC Training for the not too tech savvy

1. Introduction to Computer
2. Working with Photos
3. Staying Safe Online
4. Personal Media (MP3) Players
5. Working with Video
6. Social Media and more
7. Introduction to Office ( must have Office installed)
8. An Agent gives you 30 minutes of training on your PC and related topics (e.g. software, basic PC skills, digital photo, digital video, digital music, social media, etc.)
9. An Agent gives you 60 minutes of training on your PC and related topics.
10. Lessons in how to navigate in Windows
11. Review of functionality like manipulating windows, connecting devices and common keyboard shortcuts
12. Introduction to web browser basics
13. Brief tutorial on how to use your MP3 player, burn your own CDs, copy (rip) your CD, and organize your new music library

Competitor Price	Our Price	You Save
\$149.95	\$99.95	\$50.00

### Wireless Networking

1. Set up, configure and secure your router; safeguard your personal information and secure your broadband signal from use by others
2. Installation and configuration of a networking adapter on computers/devices (PC, laptop, gaming console, network Blu-ray/DVD player, network-enabled TV, etc.)
3. Configuration of internet, including ISP (internet service provider)
4. Secure network
5. Enable devices to share the internet, files, printers and other media (photos, videos, music, etc.)
6. VoIP (voice over IP) setup
7. Repair network and internet connectivity if necessary
8. In-home installation of all equipment

Competitor Price	Our Price	You Save
\$89.99	\$39.99	\$50.00

### Virus and Spyware Removal

1. While there may be signs your computer has a virus (slow performance, unable to launch programs, etc.), the only way to know for sure is to have your computer scanned for viruses.
2. The best course of action is to have the infection removed as soon as possible. Delaying could lead to slower performance, data security issues and, in extreme cases, data loss. Don't worry. When you have a virus or spyware problem, help is just a mouse click away.
3. Troubleshoot 1 computer
4. Remove all viruses, spyware, malware and rootkits on the computer
5. Repair any operating system issues (boot issues, blue screens, etc)
6. Apply system tweaks and modifications
7. Perform operating system critical updates
8. Test operating system for proper functionality
9. Reinstall operating system (if necessary)
10. Provide you with an estimated cost for hardware repair(s) or upgrade(s) needed to provide a complete solution

Competitor Price	Our Price	You Save
\$99.99	\$59.95	Minimum of \$40.00
\$299.99		

### **Emergency Computer Repair Service**

For immediate service after our normal business hours, call our main number at (347) 586-9078 and leave a message. Someone will get back with you in as little as 5 minutes (15 minutes maximum). This fee is in addition to the standard service fee applied.

Web Hosting

Basic	Economy	Deluxe	Business
Main Information			
500 Mb Disk Space	1024 Mb Disk Space	2048 Mb Disk Space	10240 Mb Disk Space
5Gb Monthly Transfer	10Gb Monthly Transfer	15Gb Monthly Transfer	25Gb Monthly Transfer
10 FTP Accounts	20 FTP Accounts	50 FTP Accounts	100 FTP Accounts
100 E-mail Accounts	200 E-mail Accounts	500 E-mail Accounts	Unlimited E-mail Accounts
Additional Information			
Cedar University	24	20	+4
Elm College	43	53	-10
Maple Academy	3	11	-8
Pine College	9	4	+5
Oak Institute	53	52	+1
<b>\$0.99/mo</b>	<b>\$1.99/mo</b>	<b>\$5.99/mo</b>	<b>\$9.99/mo</b>

See our website for additional details at <http://www.msthost.com>

Web Design

Other Web Development Services
